

# Festival Regulations „Oktoberfest 2017“

## 1. Main Regulations

1.1. By visiting the Oktoberfest, you agree to be bound to all terms and conditions throughout the entire festival period and on all event grounds.

1.2. Event date: 14. -16. September 2017

Event location: Territory of the Embassy of the federal Government of Germany in Moscow

Event address: Moscow, ul. Mosfilmovskaya 56

Event times: 14. and 15. September 17:00 to 23:00 (Entry until 21:00)

16. September 12:00 to 22:00 (Entry until 20:00)

1.3. Visitors, who violate the rules can be send off the festival premises.

1.4. The organizers have the right to deny entry to every visitor of the event, without statement of reasons and deny further entry to the festival.

1.5. Every visitor must identify himself in front of the organizers, identity and age have to be shown. (Passport, or another document which includes name, picture and date of birth, children to the age of 14 need to bring their birth certificate).

1.6. The visitors of the event agree, that every picture and all video material, which has been taken by a photograph or an organizer of the event, can be used for the advertisement purposes of future events by the organizer (OOO „Informationszentrum der deutschen Wirtschaft“). Thereby, the organizer is allowed to publish, place, and spread every picture and all video material on their website, social media, presentations, advertisements (e.g. advertisement boards).

1.7. The visitors of the event agree to act carefully with and around the event properties and will keep up the order of the pavilions and the surrounding territories.

1.8. The organizers have the right to make changes in the terms and conditions up until the 14. September 2017. Information about changes, will be published under the official ticket-purchase website:

[www.oktoberfest2017.ticketforevent.com](http://www.oktoberfest2017.ticketforevent.com)

1.9. The only, valid version of the regulations can be found under the official ticket-purchase website:

[www.oktoberfest2017.ticketforevent.com](http://www.oktoberfest2017.ticketforevent.com).

## 2. Ticket categories and -costs

2.1. Information about the categories and the actual ticket costs, such as about the purchase can be found under the official festival website: [www.ahk-oktoberfest.ru](http://www.ahk-oktoberfest.ru)

and also under the official ticket-purchase website: [www.oktoberfest2017.ticketforevent.com](http://www.oktoberfest2017.ticketforevent.com)

## 3. Conditions for the ticket booking and -payment

### 3.1. Ticket booking

The presale of tickets for the Oktoberfest does only happen over the official ticket-purchase website [www.oktoberfest2017.ticketforevent.com](http://www.oktoberfest2017.ticketforevent.com). Also during the days of the event, tickets can be bought under the stated official purchasing website. The purchase of entry tickets at the event location is not possible.

For booking tickets, you must register beforehand. As soon as you are registered, you select the favorized amount of tickets or tables (for 10 persons) on the main website of the event, and click "further" in the selection. Afterwards enter the contact information of the participant, such as details of the company, to which the invoice shall be addressed.

Please know that for every participant an individual registration is necessary, because the ticket is addressed to the name of the participant and not transferable to third persons. If you do not know the exact amount and / or names of the participants you have the possibility to book several tickets under the name of one person, and you will be able to later add the data of the participants through your personal account. For creating an individual account, you will need an individual password for the registration.

After the booking, you will receive a special-order number (ID), for the participant.

### **3.2. Payment**

#### **3.2.1. For legal persons:**

For the payment (single ticket or table), through a legal person, in the field of the purchaser you have to choose the option „legal person“ and enter your company name during the registration.

Further, you chose a payment method. Payment can be carried out either by credit card or bank transfer.

#### **• Payment by bank transfer**

After payment by bank transfer, you will receive a pro-forma invoice, as a purchase conformation. Subsequently, your company's accounting unit will receive a standardized invoice by OOO „Informationszentrum der Deutschen Wirtschaft“, the organizer of the event. Afterwards, you will receive the ticket as a PDF to the email address, with which you have registered.

You also have the option, to download the ticket yourself from your personal account, if you have previously registered in the „Ticket4Event“ system.

When paying by bank transfer, you will receive the accounting documents of the organizer OOO „Informationszentrum der Deutschen Wirtschaft“ (OOO „Infozentrum“).

The booking must be paid within 10 days after the purchase, otherwise it will be automatically canceled.

#### **• Payment by credit card**

When paying by credit card, you receive an e-ticket and a billing document in electronic format. **When paying by credit card, you will not receive accounting documents.**

The booking must be paid within 72 hours, otherwise it will be automatically canceled.

After the payment confirmation, the ticket will be sent as a PDF to the email address, with which you have registered.

You also have the option to download the ticket yourself from your personal account.

**ATTENTION! You will only receive the accounting documents by the organizer, OOO „Informationszentrum der Deutschen Wirtschaft“, if you have paid by bank transfer.**

#### **3.2.2. For natural persons**

For the payment (single ticket or table) through a natural person, please select the option “natural person” and enter your company details in the purchaser field during the registration.

Afterwards, select the payment method. You can make the payment through credit card.

When paying through credit card, you receive an E-ticket and a billing document in electronic format. When paying through credit card, you do not receive accounting documents.

The booking must be paid within 72 hours, otherwise it will be automatically canceled.

After the payment confirmation, the ticket will be sent as a PDF to the email address, you have entered.

You also have the option, to download the ticket yourself from your personal account.

#### **4. Modification of information**

Through your account, up until latest 72 hours before beginning of the event, you can change the information about the participants. For access to your personal account, you need your email address, such as your password, which you have entered as part of the registration process.

If you want to change further information, which you have entered during your order, please contact the technical support team of the event:

Tel: +7 (499) 272-47-11

E-Mail: [support@ticketforevent.com](mailto:support@ticketforevent.com)

Skype: ticket.support

For further questions, please contact the organizers of the event:

Marina Timonina

Tel: +7 (495) 234-49-50 ext. 2785

E-mail: [timonina@russland-ahk.ru](mailto:timonina@russland-ahk.ru)

Marina Kalintseva

Tel: +7 (495) 234-49-50 ext. 2990

E-mail: [kalintseva@russland-ahk.ru](mailto:kalintseva@russland-ahk.ru)

#### **5. Cancellation of participation and refund**

The cancellation of tickets is possible for every participant, as long as it takes place up until 72 hours before the beginning of the event. For cancellation, please contact the organizers of the event:

Marina Timonina

Tel: +7 (495) 234-49-50 ext. 2785

E-mail: [timonina@russland-ahk.ru](mailto:timonina@russland-ahk.ru)

Marina Kalintseva

Tel: +7 (495) 234-49-50 ext. 2990

E-mail: [kalintseva@russland-ahk.ru](mailto:kalintseva@russland-ahk.ru)

#### **6. Entry for minors**

6.1. On the 14. and 15. September (Thursday and Friday), persons under 18 years are not allowed to enter the event. For participation at the Oktoberfest it is necessary to bring a valid document, which states the age of the participant.

6.2. Persons under 18 years, are only authorized to enter the event, when accompanied by an adult (18+) on 16. September (Saturday).

6.3. The entry for children under the age of 7 years on the 16. September is free.

6.4. The purchase of child-tickets, is only possible in combination with the purchase of an adult ticket.

## **7. Stay on the territory of the event**

7.1. The access to the embassy is only possible with a valid ticket, (and the barcode on it) in physical or electronical form, such as through the presentation of a passport.

**IMPORTANT! The access to the embassy takes place through the barcode which is displayed on the ticket, such as through the presentation of an identification document, which confirms the identity of the visitor. Without ticket or passport, entry will be denied.**

7.2. The ticket must be kept until the end of the event. Handing over the ticket to third persons is not allowed.

7.3. The visitors for Thursday and Friday will receive a ticket bracelet at the entrance, as proof for a valid ticket.

7.4. The bracelets for Thursday and Friday have to be worn throughout the whole event days. The transfer of the bracelet to other persons is prohibited.

7.5. The organizers of the event have the right to proof if every visitor has a ticket and a bracelet. If the ticket or the bracelet cannot be shown, the visitor can be send off the event location.

## **8. Food on the event territory**

8.1. Drinks and meals are included in the entry price for Thursday and Friday (All-inclusive).

8.2. The entry price for one person on Saturday includes: Drinks (the options are: 2 liters of beer, or 2 glasses of wine, non-alcoholic drinks), such as traditional Bavarian starters, main courses and desserts.

8.3. It is not allowed to visit the event with any drinks and food.

8.4. On Saturday only visitors with children are allowed to bring along children's food.

## **9. During the event it is prohibited:**

9.1. To disregard fire safety regulations and other rules of public places.

9.2. To violate the smoking ban (including e-cigarettes), except in the designated smoking areas, such as to pollute the site and violate the general order.

9.3. To make photo and video recordings in the offices (dressing rooms, secondary and administrative areas, behind the scenes, etc.).

9.4. To be in a highly alcoholic state or under the influence of drugs of any kind.

9.5. To bring food and drinks to the event venue.

9.6. It is not permitted to carry the following substances or objects to the site of the German embassy: alcohol, explosives and weapons, toxic and contagious substances, highly flammable liquids, as well as other dangerous substances and objects which can pose a risk to guests and organizers.

## **10. Contact details of the organizers**

For further questions, please contact the organizers of the event:

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Tel: +7 (495) 234-49-50 ext. 2785

E-mail: [timonina@russland-ahk.ru](mailto:timonina@russland-ahk.ru)

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